

How to File a Claim for Insurance Reimbursement

It's important to know that filing an insurance claim for CEFALY may not result in reimbursement. Insurance coverage and reimbursement depend on your individual insurance provider and plan.

Step 1: Find out if your insurance covers CEFALY.

Before submitting a claim, call your insurance company and ask:

- Does my plan cover durable medical equipment (DME) under HCPCS Code K1016?

If they say yes, then ask:

- What documents do I need to file a claim for reimbursement?
- Do I need a prior authorization?

Step 2: Gather the required documents.

These may include:

- Letter of Medical Necessity – This is a letter written by your healthcare provider that explains why CEFALY is essential for your migraine treatment.
- Insurance claim form – Most insurers have a standard claim form available on their website.
- Copy of your CEFALY invoice – This is the receipt that serves as your proof of purchase.
- HCPCS Code K1016 – Include this code in your claim submission.

Step 3: Submit your claim.

- Send your completed claim form and supporting documents to your insurance provider.
- Keep copies of everything for your records.

Step 4: Follow up.

- Check with your insurer after 2-4 weeks to make sure they received your claim and ask how long it will take to process.
- If the insurer denies your claim, ask for a written explanation. You may want to consider appealing the decision with additional documentation.



Questions? We're here to help. Just reach out to our Customer Service team



info@cefaly.us



1.844.475.7100